



## CHARLESTOWN HARBOUR VESSELS CORONAVIRUS MITIGATION



We have based our policy for handling Coronavirus on the International Maritime Health Association (IMHA) and World Health Organisation (WHO) advice.

**Government policy will be adhered to at all times.**

### **April 2020 Voyages**

April 2020 Voyages are cancelled, and customers are being offered a voucher of the value of the voyage which they can use for any voyage on Anny or Mascotte within three years.

### **Future Voyages**

A decision whether to run a voyage or not will be made a month in advance.

### **Balance payments**

Unpaid balance payments will not be due until three weeks before the voyage start date. This means you will hear if your voyage is going ahead or not before the balance is requested.

### **Policy for Staff and Crew**

All Harbour and Vessel staff will be self-isolating if appropriate, and we have a good pool of people to offer cover if required.

### **Hygiene aboard is always a strict priority.**

Any crew displaying symptoms, however minor, or who have been in contact or potential contact with the virus will be signed off the vessel.

### **Policy for Guests**

When joining instructions are sent out to guests (at least a week prior to their voyage), they will also be asked to confirm that they are not displaying any symptoms and have not been in contact or potential contact with the virus.

If guests have booked and are displaying symptoms or have been in contact with the virus they will not be permitted to sail on board. In this case it is expected that their travel insurance will cover the cost, however we will offer a transfer to another voyage of the same value if one is available.

We will publish our 2021 season at the earliest opportunity to allow people the most choice of alternative voyages.

If a person starts displaying symptoms whilst on board, they will be isolated as much as possible and will be required to wear a mask to reduce the risk of infecting others. The vessel will make passage to a safe harbour as soon as possible and follow the advice of the NHS 111 service and other medical professionals. The relevant Port Authority will be informed.

The Skipper's decision is final, and there will be no recourse to the Company should a voyage be amended, extended or cut short as a result of someone falling ill on board.

Should a specific event which was to feature as part of a voyage (e.g Maritime Festival) be cancelled, the voyage will still take place but we reserve the right to amend the itinerary and cruising grounds based on current advice.